

<b>Argyll and Bute Council</b>	
<b>Adult Services/Children and Families Service</b>	
<b>SUBJECT</b>	<b>PROGRESS UPDATE-DIRECT PAYMENTS</b>
<b>TO</b>	<b>AUDIT COMMITTEE</b>
<b>DATE</b>	<b>8/12/2011</b>

## **Background**

Operational managers in Adult and Children and Families Services are currently working to address outstanding financial issues relating to existing Direct Payments across Argyll and Bute.

These outstanding issues are being addressed currently by care managers and social workers in partnership with service users and carers.

## **Progress**

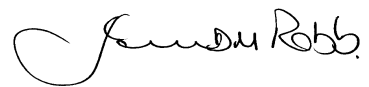
A further five cases have now been resolved during the month of November and it is expected this reduction in outstanding cases will continue between December and the end of March 2012.

Operational managers are now reporting updates to my Admin Officer and this process will ensure the outstanding DP issues will be progressed as advised to Internal Audit and the Community Services Departmental Management Team.

I also note two new important documents have been finalised and sent to all care managers and user and carer events have been organised during December and January. These new procedures will make a significant difference to practice across the service.

## **Conclusion**

Arrangements are in place to attend the Audit Committee in March 2012 to provide an update to the Committee on progress secured.

A handwritten signature in black ink that reads "James Robb". The signature is written in a cursive style with a large initial 'J'.

**James Robb**  
**Head of Adult Care**